

**Jim Undershine**

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**From:** Office of Child Support Enforcement [ocse@midatl.service-now.com]  
**Sent:** Tuesday, May 21, 2019 4:30 PM  
**To:** gzs@gndzerosrv.com  
**Subject:** Inquiry Number: INQ00034279

Dear James Undershine :

This is to acknowledge receipt of your inquiry regarding your child support concern. Your inquiry referencing the California Department of Child Support Services, was referred to the Federal Office of Child Support Enforcement (OCSE) region V office.

OCSE administers policies and procedures that help states and tribes develop, manage and operate their child support programs effectively. Our office does not have direct access to your case information and therefore cannot take direct action on your case. All case access and updates are handled by the California child support agency.

We have completed our initial review of your inquiry and determined that further research is needed to address all of your concerns. We will contact the California child support agency on your behalf. Please know that this research may take additional time, particularly if more than one state agency is involved.

If we require additional information, we will contact you.

Sincerely,

Denise Montgomery

Child Support Program Specialist

Office of Child Support Enforcement

Reference number: INQ00034279

Ref:MSG0181096

6/17/2019